

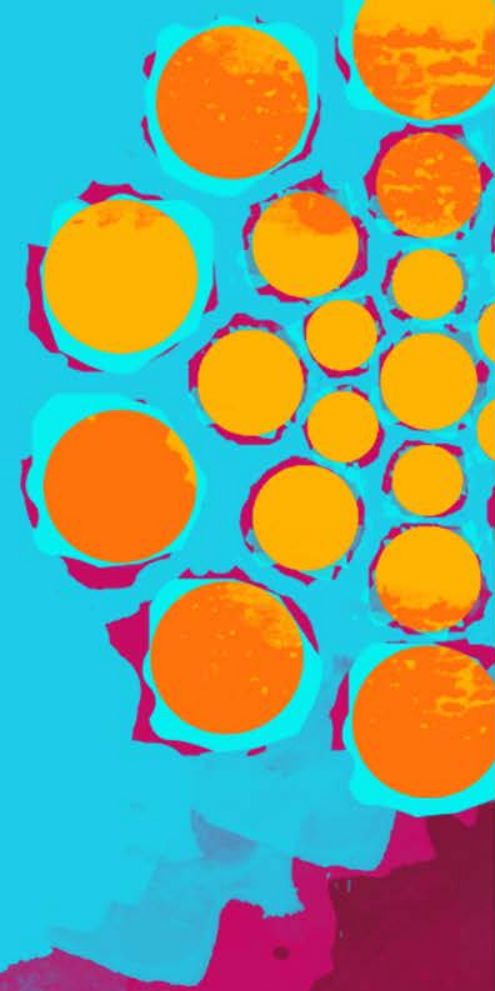


Adept.
Experience

Top 11 Mistakes Customers Can Make During Adept Implementations and Upgrades

*Nick Bogart, Jeffery Newton, John Burke, Eric Homeier,
Myra Spengler Application Consultants –
Synergis Software*

Synergis Software



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Your Presenters:

- Over 40 years experience as Application Consultants
- We live all over the US. We travel all over the world.



Based on our experience...

TOP 10 MISTAKES WE'VE SEEN OUR CUSTOMERS MAKE WHEN IMPLEMENTING ADEPT

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In no particular order...



NUMBER 1

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Too Many Adept Administrators



NUMBER 2

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Not Enough Adept Licenses



NUMBER 3

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Cut AC Onsite Days to “Save Money”



NUMBER 4

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Opt for Manual File Migration vs. Custom Migration



NUMBER 5

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Perceived Requirements



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Confusing Functionality Across Products



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No Clear Picture of Where Users *Actually* Store Their Files



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Not Cleaning Up “Junk Data”



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Not Setting Up a Sandbox Adept Environment



NUMBER 10

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Not Understanding When to Delete Files When Deleting Records



NUMBER 11

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Not Establishing and Testing Backup Procedures



We know you submitted questions...

**WE'LL TRY TO ANSWER ALL
OF THEM!**

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Pre-Experience Survey Questions 1-5

- What is the lead time to install Adept?
- What is the best way to roll out updates?
- Most frequent question of new users?
- Common features that are under-utilized?
- What actually happens when I save an Inventor file and Check In?

Experience Survey Questions 6-10

- Best way to integrate data archive/scans of old archiving?
- Is there a list of user levels and what their permissions are?
- How do I search for text in the title block?
- How does it feel, knowing you've impacted so many companies, bringing many people out of the technical stone age?
- Can data card info be automatically transferred to a new document?

Experience Survey Questions 11-15

- Can we import workflows and company information with excel format into Adept?
- If I find a bug, how quick will Synergis fix it?
- How can I utilize Adept to organize and track “projects”?
- Is there a plan to charge for the API?
- What is the most common misuse of Adept?



THANK YOU!

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